

ANNUAL COMMUNITY CONSULTATION REPORT

PETROLEUM EXPLORATION LICENCE NO. 238



For reporting period 1 September 2022 to 31 August 2023

Licence Renewal Date: 12 April 2022
Licence Expiry Date: 17 December 2027
Licence Holders: Santos NSW Pty Ltd
Project Operator: Santos NSW Pty Ltd (Conventional Operator) and
Santos NSW (Eastern) Pty Ltd (CSG Operator)

Report date:

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Executive Summary

Santos NSW Pty Ltd is the Operator for Petroleum Exploration Licence No. 238 (PEL 238). PEL 238 is located in northern NSW and is located around the township of Narrabri. PEL 238 was renewed for a term of five years eight months and five days on 12 April 2022. The tenement covers a contiguous area of approximately 5,700 square kilometres. Santos facilitates community consultation activities for the Narrabri Gas Project (the Project) on a 'whole-of-project' basis, which may include PEL 238, Petroleum Assessment Lease 2 (PAL) 2) and Petroleum Production Lease (PPL) 3 (PPL3). Whilst activity-related matters described in this report include mentions of works within PAL 2 and PPL 3, specific community consultation actions for these leases are not included.

A comprehensive Community Consultation Plan for PEL 238 has been developed annually since 2013; stakeholders have been identified; and risk-based assessments are undertaken regarding the level of impact or benefit that activities may have on stakeholders and the community. It is Santos' intention to maintain a mature relationship with stakeholders in this licence area, and for the past eight years, Santos has conducted engagement and consultation activities that have provided stakeholders and community members with numerous opportunities to learn about, contribute to, provide feedback on and express concerns about Santos' activities.

Following a detailed review, the NSW Independent Planning Commission (IPC) approved the Project on 30 September 2020, concluding that the Project is in the public interest and that any impacts can be effectively mitigated through strict conditions. Following a review of the New South Wales assessment, the then Federal Minister for the Environment approved the project on 24 November 2020 under the *Environment Protection and Biodiversity Conservation Act 1999*.

In November 2020, the NSW Government released the Strategic Opportunities for Gas in Regional NSW^[1] statement. This statement outlines its support for the domestic gas industry as a source of new jobs and opportunities. Subsequently, the NSW Government released its Future of Gas Statement^[2], which outlines plans to deliver secure, reliable, and affordable gas supply opportunities for NSW. In the statement, it is concluded that gas-based industries have a "bright future in regional NSW" and support is given to the development of the Narrabri Gas Project (NGP).

Following the Project approval, community engagement activities have been primarily focussed on tailored towards implementing the conditions of consent for the Project, which have involved significant community involvement in the establishment of the Narrabri Gas Project Community Consultative Committee (CCC), four advisory groups, and preparing, updating, and consulting on the Project Management Plans. As part of the renewal process for Petroleum Exploration Licences in PEL 238 and other tenements held by Santos in NSW, Santos has been in contact with a variety of state and local government entities, stakeholders, landholders, and the community.

Santos welcomed the renewal of PEL 238 and other tenements held by Santos in NSW on April 12, 2022. With this announcement, Santos has been granted renewal rights for the PEL 238 and other tenements it holds in NSW until 17 December 2027. This will enable Santos to continue exploration and appraisal activities.

Key outcomes of Santos' ongoing community consultation and engagement have been:

- Continued to raise awareness of the Project and outcomes and conditions associated with the Project approval;
- Provided access to technical specialists to assist in understanding and interpreting information;
- Strengthened relationships with stakeholders, decision-makers, supporters and opponents of the Project;
- Maintained established processes to assist in managing and minimising the risk of conflict and resolved issues as they arose;
- Provided information and updates to landholders and the community relating to government announcements and the PEL renewal process; and
- Facilitated positive Aboriginal cultural heritage outcomes by consulting with relevant parties and encouraging them to participate in decision making regarding the management of their cultural heritage.

Santos continues to distribute Monthly Activity Updates to subscribers and monthly advertisements in the Narrabri Courier and Wee Waa News of activities being undertaken.

Santos will continue to monitor and promptly address matters of topical interest or concern for stakeholders and the community relating to the PEL 238 exploration and appraisal program and the Project development. Distribution of information continues through established communication channels, focusing on the Narrabri Local Government Area with targeted consultation and engagement with stakeholders in other areas as required.

^[1] NSW Government. (November 2020). Strategic Opportunities for Gas in Regional NSW. <https://www.nsw.gov.au/sites/default/files/2020-11/Strategic%20Opportunities%20for%20Gas%20in%20Regional%20NSW%20statement%200.pdf>

^[2] NSW Government, Department of Regional NSW. (July 2021). Future of Gas Statement. <https://www.nsw.gov.au/regional-nsw/future-of-gas-statement>

The map displays various tenement areas in the Gunnedah region of New South Wales, Australia. Key features include:

- Legend:**
 - Facilities:** Water Treatment Facility (blue square), Compressor Station (red square), Facility (black square), Power Station (red square).
 - Pipelines:** Major Gas Pipeline (red line), Gas Pipeline (orange line), Water Pipeline (blue line).
 - Transport:** Highway (thick grey line), Principal Road (thin grey line), Secondary Road (dashed grey line).
 - Tenement Types:**
 - Production Tenement (yellow fill)
 - Appraisal Tenement (orange fill)
 - Under Application Tenement (light orange fill)
 - Exploration Tenement (light yellow fill)
- Map Labels:**
 - Locations:** Moree, Narrabri, Gunnedah, Coonabarabran, Dunedoo, Quindri, Tamworth.
 - Regions:** Moree Plains, Narrabri, Gwydir, Gunnedah, Warrumbungle, Liverpool Plains, Upper Hunter.
 - Tenement IDs:** PEL 427, PEL 1, PEL 238, PEL 12, PPL 3, PPLA 15, PPLA 14, PPLA 16, PAL 2, PPLA 13.
- Scale and Metadata:**
 - Scale bar: 0 to 30 km.
 - Date: June 2022, File No: 22N 813.
 - Logo: GDA 2020.

2.1 Community Overview

PEL 238 is located in northern NSW and is situated around the township of Narrabri. The tenement covers a contiguous area of approximately 5,700 square kilometres. The smaller towns of Wee Waa, Baradine, Edgeroi, Baan Baa and Gwabegar are located within the PEL, and other nearby towns (but outside the PEL) include Boggabri, Coonabarabran and Gunnedah.

In addition to being within Parkes Federal Government electoral boundaries, PEL 238 is also within the boundaries of the State Government electoral boundaries of Barwon and Tamworth, as well as the local government areas (LGAs) of Narrabri, Warrumbungle and Gunnedah Shire.

The NGP is located within PEL 238 and covers approximately 950 square kilometres within the Narrabri LGA. Sixty-six percent of the Project area consists of State Forests that are reserved for recreation, conservation, commercial timber production, mining, petroleum production, and extractive industries. It is anticipated that the disturbance footprint will cover approximately 1,000 hectares, or approximately one percent of the total project area.

Narrabri LGA covers an area of 13,065 square kilometres and is centred on the town of Narrabri. According to the latest Australian Bureau of Statistics (ABS) data for 2020, the population of the Narrabri LGA is approximately 13,049 people, with approximately 7,340 residing in the Narrabri suburbs.

According to the 2018 ABS data, agriculture, forestry, and fishing is the largest employment category in the Narrabri LGA, employing 1,407 individuals. There were approximately 844 people employed in the mining (six percent) and construction (six percent) industries. Around 12 percent of the coal reserves in NSW are estimated to be located in the Narrabri LGA, and several companies operate underground and open-cut coal mines within the Shire. Furthermore, three solar farm proposals are currently in the planning or development stages within the Shire.

In November 2020, NSW Government released a statement Strategic Opportunities for Gas in Regional NSW which links to their commitment to investigate a potential Narrabri Special Activation Precinct¹¹ (SAP) for energy. As a result of the SAP, planning processes would be streamlined, new jobs could be created, and regional economic development would be stimulated as a result of coal, gas, and solar energy projects within the Narrabri Shire. As part of the SAP master planning process for Narrabri, commercial quantities of domestic gas will be made available to energy-intensive industries and manufacturers, such as plastics, fertilisers, and construction materials manufacturers.

In an effort to complement the SAP and take advantage of the inland rail infrastructure development taking place in the Shire, as part of the national freight network upgrade connecting Melbourne to Brisbane via regional Victoria, New South Wales and Queensland, the Narrabri Shire Council has released a prospectus for the development of the Northern NSW Inland Port. The proposed inland port will be equipped with a freight and logistics terminal and an industrial park that will be connected to the inland rail system. Natural gas connectivity from the Narrabri Gas Project to the facility has been strongly supported by the Council.

2.2 Focus of Community Consultation Activities

The purpose of this report is to meet the requirements of Condition 2 of the Petroleum Exploration Licence. As part of the Project, Santos manages key community consultation activities on a 'whole-of-Project' basis. These activities may be related to PEL 238, PAL 2, or PPL 3. Although this report mentions activities within PAL 2 and PPL 3, specific community consultation actions for these leases are not described.

Consultation with stakeholders and the community is a key component of the PEL 238 work program and is documented in a Community Consultation Plan. The consultation program aims to engage with community members and stakeholders to educate and inform them about the proposed activity program; identify potential issues; minimise risk; provide a feedback mechanism and share additional information as required so that community awareness and understanding can be increased, and any concerns can be addressed early in the planning process.

Santos consults with stakeholders on key activities being undertaken within the PEL and provides regular updates on these activities, including but not limited to:

- Petroleum exploration and appraisal activities - seismic, drilling of exploration core holes and pilot wells, workovers, and decommissioning activities.
- Environment studies and activities – ecological and cultural heritage surveys, ground and surface water studies and monitoring, noise and air studies and monitoring
- Community activities – Narrabri Gas Project CCC meetings, site visits, information forums, sponsorships, and other community participation
- Specific projects – construction activities, operational enhancements
- Future planned work and tenure development
- Other initiatives and industry news.

As part of the development and implementation of the 134 conditions for consent, Santos has established and operated a Community Consultative Committee (CCC) in accordance with the Guidelines for Community Consultative Committees for State Significant Projects of the Department of Planning and Environment (DPE). An Independent Chair was appointed by the DPE in November 2020 who led the process for a public advertisement inviting individuals and key stakeholder groups to nominate a representative to the CCC. Among the numerous applications received, ten members were appointed, including representatives from Narrabri Shire Council, Country Women's Association NSW, North West Local Land Services, Narrabri Local Aboriginal Land Council, NSW Farmers, Narrabri Chamber of Commerce, People for the Plains, and two community representatives. The CCC meetings are also attended by at least two Santos employees. During the reporting period there were 4 meetings held September, November, February and May.

As a condition of the approval of the project, the DPE appointed an independent chair for four Advisory Groups: Aboriginal Cultural Heritage, Biodiversity, Greenhouse Gas Emissions, and a Water Technical Advisory Group. Santos worked with the DPE and the Chair to advertise for expressions of interest from community groups and interested individuals for nominations to the committee. In addition, nominations were referred to DPE for approval for experts to represent the scientific community in the various groups, with three appointed to the Biodiversity Advisory Group, two to the Greenhouse Gas Advisory Group, and two to the Water Technical Advisory Group. In the course of the reporting period, all groups have met at least once, and meeting minutes and presentations are available on the Project website. As part of the Project consent, Santos relies upon advisory groups to assist with the preparation and updating of the relevant Management Plans.

Additionally, Santos has been preparing, consulting, and submitting Management Plans required as a condition of consent, including liaison with key stakeholders and Advisory Groups relevant to the subject matter. The following management plans have commenced consultation, feedback, and lodgement with NSW Planning and Environment:

- Field Development Protocol

- Noise Management Plan
- Water Management Plan
- Erosion and Sediment Control Plan
- Site Water Balance
- Surface Water Management Plan
- Produced Water Management Plan
- Irrigation Management Plan
- Dust Suppression Protocol
- Managed Release Protocol
- Salt Management Plan
- Pollution Incident Response Management Plan
- Aboriginal Cultural Heritage Management Plan
- Environmental Management Strategy
- Biodiversity Management Plan
- Biodiversity Offset Strategy
- Koala Research Proposal
- Produced Salt Beneficial Reuse and Disposal Study
- Waste Management Plan
- Fire Management Plan
- Rehabilitation Management Plan
- Groundwater Management Plan
- Historic Heritage Management Plan
- Field Development Plan
- Property Management Plans
- Public Safety Management Plan

During this process, various stakeholders were consulted, including members of the CCC and Advisory Groups, officers from various state and local government entities, landowners, and local residents. As a result of the consultation, suggestions for inclusions and amendments have been incorporated into the plans where appropriate.

During the reporting period, on-ground project activity in PEL 238 has included routine activities associated with operating the existing PEL 238 pilot appraisal wells and planning for future activities, including;

- annual ecological monitoring activities and groundwater monitoring activities for Environmental Protection Licence compliance throughout the period;
- seasonal ecological surveys were undertaken to assist in planning future work activities; and
- the operation of the Wilga Park Power Station.

The NGP publishes Monthly Activity Updates that are emailed to subscribers, published in the Narrabri Courier and Wee Waa News newspapers, and posted on the website. Stakeholders are encouraged to contact Santos directly via various communication channels (phone, email, website or in person via the community shopfront) should they require any further information about the information included in the updates.

The Narrabri Shire Council and Santos entered into a Voluntary Planning Agreement (VPA) for the Narrabri Gas Project in May 2021. This is the largest VPA ever negotiated by Narrabri Shire Council, totalling \$14.5 million. Over

the term of the VPA, council will utilise the funds to complete various infrastructure and community improvement projects. During the reporting period, Santos continued to engage with Narrabri Shire Council regarding the VPA and during the reporting period provided early release of \$2M in funding.

In addition to the VPA, Santos has an annual Community Investment Program which provides grants and sponsorships, volunteer support, and equipment loans to local community groups, sporting organisations, schools, and not-for-profit organisations. During the reporting period, Santos contributed more than \$200,000 to community initiatives, benefiting more than 35 local organisations.

Highlights of the Santos Community Investment Program during the reporting period include:

- The biannual Santos Festival of Rugby returned to Narrabri in February 2023, this major event delivered a minimum local economic impact of \$770,000. The three-day festival brought thousands of visitors to Dangar Park, to watch elite Sevens, country representative and Super-Rugby fixture games. In addition to the on-field action, the program of events included junior coaching clinics and family fun activities. Live concerts concluded each day with country super stars, Brad Cox and Casey Barnes,
- The Namoi Jobs and Trade show is a free event delivering a unique interactive experience aimed at promoting local employment and future growth in the Narrabri Shire to students and the public. Santos along with approximately 40 businesses participated with over 200 school students in attendance.
- The 2022 Pink Up Namoi raised \$35,000 for the McGrath Foundation. The funds raised continue the support of a Narrabri Breast Cancer Nurse.
- The Country University Centre (CUC) North West is a dedicated learning and study space in Narrabri that provides high speed internet connectivity, modern technology, and general academic support to students studying higher education at Australian universities and non-university higher education providers. During the reporting period, approximately 2645 students were supported by the CUC. Of these students approximately 9% were of Aboriginal or Torres Strait Islander heritage and 50% were the first in their family to pursue higher education.
- CREATE Festival is celebrated over 16 days which includes exhibitions of local artists, workshops, street art, light shows (NARRA-BRIGHT), music and art installations. CREATE 2022 had over 1300 people attend which was an increase of approximately 300 people compared to the previous year.
- The North West Science and Engineering Challenge is a major STEM event held annually for schools in the North West region. The program is attended by more than 300 students from 18 to 24 schools throughout the region.
- Westpac Rescue Helicopter Service (WRHS) provides world-class aeromedical and search and rescue services 24/7, free of charge, to those in need throughout the 1.5 million residents of Northern NSW that it serves. In challenging environments such as roads, farms, sporting fields, the bush, the sea, and workplaces, WRHS responds rapidly to more than 1,500 emergency missions each year.

2.3 Consultation Tools

An extensive range of consultation tools and activities have been used to conduct genuine and effective consultation with a very diverse community. The PEL 238 exploration and appraisal program and the Project proposal have provided multiple opportunities for both targeted stakeholder groups and the wider community to participate and provide feedback.

Table 1: Consultation Tools

Consultation Tools	Description of Activity
Narrabri Gas Project CCC	<ul style="list-style-type: none"> The Committee has an independent Chair and includes representatives from key industry and community organisations
NGP Advisory Groups <ul style="list-style-type: none"> Aboriginal Cultural Heritage Advisory Group (ACHAG) Water Technical Advisory Group Biodiversity Advisory Group Greenhouse Gas Emissions Advisory Group 	<ul style="list-style-type: none"> The Advisory Groups have an independent Chair and members as appointed by NSW Planning and Industry as specified below: <ul style="list-style-type: none"> Members consist of those representing the scientific community, Narrabri Local Aboriginal Land Council, Wee Waa Local Aboriginal Land Council and the Gomeroi Native Title Group. Members consist of those representing the scientific community, Narrabri Shire Council and local groundwater users and/or landholders. Members consist of those representing the scientific community, the aboriginal community, the community and one BCD representative. Two members representing the scientific community and one member from DPE.
NGP Working Groups <ul style="list-style-type: none"> Aboriginal Cultural Heritage Working Group 	<ul style="list-style-type: none"> The Aboriginal Cultural Heritage Working Group consists of an Independent Chair, four Native Title representatives, four Narrabri and Wee Waa Local Aboriginal Land Council representatives and one Santos representative as per Schedule 6, Section 3 of the Narrabri Gas Project Cultural Heritage Management Plan.
Project contact information	<ul style="list-style-type: none"> A generic email address Energy.NSW@santos.com and contact telephone number are included on all printed material to ensure the community can seek information on work program activities and provide feedback.
Website	<ul style="list-style-type: none"> Santos maintains a project website narrabrigasproject.com.au with current information, minutes from CCC meetings and Advisory groups, environmental approvals and forthcoming activities
Factsheets	<ul style="list-style-type: none"> Factsheets are available to support consultation activities and provide a detailed overview of activities undertaken within PEL 238
Activity update reports	<ul style="list-style-type: none"> A monthly activity update for PEL 238 is prepared and emailed to key stakeholders including Government agencies, key industry and community organisations and other subscribers providing an update on current and future activities.
Media updates	<ul style="list-style-type: none"> Santos provides information through print media including advertisements and media releases on key announcements. Facebook, Instagram, LinkedIn and Twitter pages are maintained to provide information through social media channels. Updates on Santos activities are published monthly the Narrabri Courier and Wee Waa News
Community Shopfront	<ul style="list-style-type: none"> Santos maintains a shopfront in Narrabri that has printed information and displays aimed to build awareness and understanding of project objectives and project staff are available during business hours to answer questions
Community site tours	<ul style="list-style-type: none"> Community Site Tours to visit operations sites in PEL 238

Face to face meetings	– Regular meetings are scheduled with key stakeholders to provide information and opportunity for potential issues to be raised and addressed
Attendance at community events and agricultural shows	– Santos attends the local agricultural shows in Narrabri, AgQuip in Gunnedah and other relevant community events to enable the community to seek information on Santos' activities and provide feedback
Community participation	– Santos participates in relevant local groups and committees to ensure that current information is provided on Santos' activities and potential issues are identified and resolved where possible.

2.4 Stakeholder Identification and Activities Undertaken

PEL 238 stakeholders have been grouped according to their level of interest in the work program and the potential impact of exploration and appraisal activities:

- Local, State and Federal Government departments and elected representatives
- Industry groups and regional organisations
- Landholders
- Local Aboriginal communities and Aboriginal Land Councils
- Local community
- Local businesses and contractors
- Media

In order to ensure that changes in stakeholder needs and requirements are considered and incorporated into the Community Consultation Plan and delivery framework, the level of engagement and participation of stakeholders as well as their desired level of involvement are continuously monitored and re-evaluated.

Table 2: Consultation Activities Undertaken by Stakeholder Group

Local, State and Federal Government departments and elected representatives	
Objective: <ul style="list-style-type: none"> – Consult with relevant agencies to progress the development of the Project. – Keep government informed of project activities and ensure timely and relevant information is provided to elected representatives and departmental staff. – Build awareness and understanding of project objectives and benefits. – Promote two-way communication to ensure that any concerns are identified early and addressed appropriately. 	
Stakeholder Group	Activities
Local government	
Narrabri Shire Council	<ul style="list-style-type: none"> – Regular meetings with General Manager – Briefings to Mayor and Councillors as required – Council representatives on Narrabri Gas Project CCC – Meetings with project officers in relation to operational matters (e.g., roads, planning) – Presentations to Council and consultation on relevant management plans required as conditions of consent for Project – Santos representative/s attend the Narrabri Shire Council Local Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website and emailed directly to subscribers
Gunnedah Shire Council	<ul style="list-style-type: none"> – Face-to-face and virtual meetings

	<ul style="list-style-type: none"> – Project briefings as required
State government	
NSW Environment Protection Authority	<ul style="list-style-type: none"> – Face-to-face meetings – Field tours and inspections – Technical consultations – Regular meetings in relation to regulatory activities – Departmental representatives on Narrabri Gas Project CCC – Monthly Activity Update
NSW Resources Regulator	<ul style="list-style-type: none"> – Face-to-face meetings – Field tours and inspections – Technical consultations and meetings in relation to regulatory activities
Department of Regional NSW	<ul style="list-style-type: none"> – Representative Chaired Narrabri Gas Project CCC – Face-to-face meetings – Monthly Activity Update
Forestry Corporation of NSW	<ul style="list-style-type: none"> – Field visits and site inspections – Consultation on relevant management plans required as conditions of consent for Project – Liaison with project officers as landholders in PEL tenure – Written notification of activities where required, including environmental surveys and investigations on FCNSW administered land – Monthly Activity Update – Quarterly meetings
Department of Planning, Industry and Environment	<ul style="list-style-type: none"> – Face-to-face meetings – Regular meetings in relation to regulatory activities and Project consent conditions – Departmental representatives on Narrabri Gas Project CCC until December 2020, departmentally appointed Independent Chair from January 2021 – Technical consultations and Project briefings – Liaison with project officers in Division of Resources and Geoscience and Title Services for tenure administration – Liaison with project officers as landholders in PEL tenure as required (Lands Division, NPWS) – Monthly Activity Update (Lands, Water, NPWS) – Representative/s attend the Narrabri Shire Council Local Emergency Management Committee quarterly meetings and a Santos representative also attends these meetings.
Transport for NSW (TFN)	<ul style="list-style-type: none"> – Technical consultations and Project briefings – Consultation on relevant management plans required as conditions of consent for Project – Written notification of environmental surveys and investigations on TFN administered land – Monthly Activity Update
NSW Department of Health	<ul style="list-style-type: none"> – Monthly Activity Update – Representative/s attend the Narrabri Shire Council Local Emergency Management Committee quarterly meetings
Rural Fire Service	<ul style="list-style-type: none"> – Face to face meetings – Technical consultations for bushfire planning and relevant management plans required as conditions of consent for Project

	<ul style="list-style-type: none"> – Santos participants attend the Mining Industry Fire Safety Meeting chaired by RFS – Santos desktop emergency training exercise participants – Representative/s attend the Narrabri Shire Council Local Emergency Management Committee quarterly meetings and a Santos representative also attends these meetings – Monthly Activity Update
NSW Police Force	<ul style="list-style-type: none"> – Face-to-face meetings – Project briefings at key project milestones – Representative/s attend the Narrabri Shire Council Local Emergency Management Committee quarterly meetings and a Santos representative also attends these meetings – Consultations associated with staff welfare and site security – Monthly Activity Update
Federal government	
Department of Industry, Science, Energy and Resources	<ul style="list-style-type: none"> – Technical consultations, meetings and presentations associated with Federal EPBC Project assessment – Monthly Activity Update
CSIRO Gas Industry Social Environmental Research Alliance (GISERA)	<ul style="list-style-type: none"> – Monthly Activity Update – Technical consultations in relation to the Project – Project briefings at key project milestones – Santos representative on the Regional Research Advisory Committee
Industry groups and regional organisations	
Objective: <ul style="list-style-type: none"> – Consult with key stakeholders to progress the development of the Project. – Raise awareness of PEL 238 exploration and appraisal activities, the Project and natural gas industry in NSW. – Provide an opportunity for engagement on specific areas of interest to their organisation. – Consult with members in relation to the management and mitigation of potential impacts relevant to the organisation and communicate project benefits. – Promote two-way communication to ensure that the concerns of the community are identified early and addressed appropriately. 	
Stakeholder Group	Activities
Industry groups	
Australian Petroleum Production and Exploration Association (APPEA)	<ul style="list-style-type: none"> – Face-to-face meetings as required – Project briefings / information on key initiatives – Activity updates as required
Joint Venture Partners (prior to equity acquisition by Santos NSW Pty Ltd)	<ul style="list-style-type: none"> – Face-to-face meetings as required – Project briefings / information on key initiatives – Activity updates as required – Monthly Activity Updates
Regional organisations	
NSW Farmers Association (local level)	<ul style="list-style-type: none"> – Monthly Activity Updates – Project briefings
Country Women's Association (local level)	<ul style="list-style-type: none"> – Representative on Narrabri Gas Project CCC – Monthly Activity Updates
North West Local Land Services	<ul style="list-style-type: none"> – Monthly Activity Updates – Representative on Narrabri Gas Project CCC

	<ul style="list-style-type: none"> Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website and emailed directly to subscribers
Cotton Australia	<ul style="list-style-type: none"> Face-to-face meetings as required Project briefings / information on key initiatives Monthly Activity Updates
Regional Development Australia – Northern Inland NSW	<ul style="list-style-type: none"> Representative (through Narrabri Chamber of Commerce) on Narrabri Gas Project CCC Monthly Activity Updates
Landholders (direct, activity area, regional context and Government)	
Objective: <ul style="list-style-type: none"> Consult with key stakeholders to progress the development of the Project. Build landholder awareness and understanding of project objectives and benefits. Inform and actively engage landholders to ensure accurate, timely and relevant information is provided. Provide technical information needed to understand the activities that we propose and provide updates on timing and scope of Santos' activities. Build relationships with landholders to ensure Santos has a clear understanding of landholder issues and resolution of these issues. Foster open and transparent dialogue between Santos and the agricultural communities in which we operate. 	
Stakeholder Group	Activities
Private landholders – direct: Landholders that host Santos activities on their property and with which Santos has an access agreement (for example, Exploration Land Access Agreement, easement, consent to undertake environmental studies).	<ul style="list-style-type: none"> Regular face-to-face meetings as required Technical consultations in relation to the Project Written and verbal notification of survey, environmental investigations, and activities on their land Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website and emailed directly to subscribers Santos information stall at Narrabri Show April 2023 Santos information stall at AgQuip August 2023
Private landholders – activity area: Landholders in the Project area	<ul style="list-style-type: none"> Regular face-to-face meetings as required Technical consultations in relation to the Project Written and verbal notification of survey, environmental investigations, and activities on their land or adjacent property Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers Santos information stall at Narrabri Show April 2023 Santos information stall at AgQuip August 2023
Private landholders – regional context: Regional context: Landholders in PEL 238 or other tenements that Santos has in NSW.	<ul style="list-style-type: none"> Engagement and consultation with landholders in the regional context have been undertaken through Narrabri Gas Project Community Consultative Committee which has industry representative bodies such as NSW Farmers, Cotton Australia, Local Land Services and Local Government representatives Field tours on request for stakeholder groups Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers Information communicated through media outlets and other established communication channels Santos information stall at Narrabri Show April 2023 Santos information stall at AgQuip August 2023
Government landholders	
Forestry Corporation of NSW	<ul style="list-style-type: none"> Face-to-face meetings Field visits and site inspections

	<ul style="list-style-type: none"> – Consultation on relevant management plans required as conditions of consent for Project – Regular discussion with project officers as landholders in Project area – Ongoing liaison during fire season and provision of access to Santos weather monitoring data, water points, equipment and camera facilities for bushfire watch and suppression activities – Monthly Activity Update emailed to contact officers –
Narrabri Shire Council	<ul style="list-style-type: none"> – Regular meetings with the General Manager – Meetings and presentations to Mayor and councillors as required – Technical consultations in relation to the Project including consultation on relevant management plans required as conditions of consent for Project – Council representatives on Narrabri Gas Project CCC – Meetings with project officers in relation to operational matters (e.g., roads, planning) – Monthly Activity Update
DPE (Crown Lands)	<ul style="list-style-type: none"> – Monthly Activity Update
Transport for NSW (TFN)	<ul style="list-style-type: none"> – Written notification of environmental surveys and investigations on TFN administered land – Technical consultations in relation to the Project including consultation on relevant management plans required as conditions of consent for Project – Monthly Activity Update
Local Land Services North West	<ul style="list-style-type: none"> – LLS representative on Narrabri Gas Project CCC – Consultations with staff in relation to pest management activities in regional area – Monthly Activity Update
National Parks and Wildlife Service	<ul style="list-style-type: none"> – Liaison with project officers as landholders in PEL tenure as required – Representative/s attend the Narrabri Shire Council Local Emergency Management Committee quarterly meetings and a Santos representative also attends these meetings – Monthly Activity Update
Local Aboriginal communities and Aboriginal Land Councils	
Objective: <ul style="list-style-type: none"> – Consult with key Aboriginal community members to assess the potential benefits and impacts associated with the Project. – Provide opportunities for Aboriginal community members ask questions and raise matters about project activities to ensure the community remains informed. – Consult with the community to explore and promote opportunities for Aboriginal participation. – Negotiate a successful Native Title outcome with the Gomeroi applicant group. 	
Stakeholder Group	Activities
Narrabri Local Aboriginal Land Council	<ul style="list-style-type: none"> – Face-to-face meetings as required – Narrabri Local Aboriginal Land Council has a representative on Narrabri Gas Project CCC, and one representative on the Narrabri Gas Project Aboriginal Cultural Heritage Advisory Group and three representatives on the Aboriginal Cultural Heritage Working Group. – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers

	<ul style="list-style-type: none"> – Sponsorship partnership to support initiatives of benefit to the Aboriginal community
Wee Waa Local Aboriginal Land Council	<ul style="list-style-type: none"> – Face-to-face meetings as required – Wee Waa Local Aboriginal Land Council has a representative on Narrabri Gas Project Aboriginal Cultural Heritage Advisory Group and Aboriginal Cultural Heritage Working Group – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers
Native Title and Gomeroi Applicants	<ul style="list-style-type: none"> – Native Title negotiations with the Gomeroi applicant continued throughout the reporting period – Negotiations with the applicant are ongoing – Gomeroi Applicant Group has two representatives on Narrabri Gas Project Aboriginal Cultural Heritage Advisory Group and four representatives on the Aboriginal Cultural Heritage Working Group
Narrabri Gas Project Aboriginal Cultural Heritage Advisory Group	<ul style="list-style-type: none"> – Face-to-face meetings as required
Narrabri Gas Project Aboriginal Cultural Heritage Working Group	<ul style="list-style-type: none"> – Face-to-face meetings as required
Local community (including clubs and community groups)	
Objective: <ul style="list-style-type: none"> – Build awareness and understanding of the Project objectives. – Inform and actively engage the community to ensure accurate, timely and relevant information is available. – Seek community input to identify and address potential impacts and communicate benefits of the Project. – Develop and contribute to community partnerships to ensure regional communities hosting Santos activities receive direct benefits. 	
Stakeholder Group	Activities
Clubs and Community Groups	<ul style="list-style-type: none"> – Santos Shopfront in Narrabri with staff and resources available for information and to answer questions – Face-to-face meetings on request – CCC minutes and presentations available on website – Advisory Group minutes and presentations available on website – Santos community grant and sponsorship initiatives – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers – Community site tours and participation in community activities.
General Community	<ul style="list-style-type: none"> – Santos Shopfront in Narrabri with staff and resources available for information and to answer questions – CCC minutes and presentations available on website – Advisory Group minutes and presentations available on website – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers – Community site tours and participation in community activities
Other community organisations:	
People for the Plains	<ul style="list-style-type: none"> – Representative attended Narrabri Gas Project CCC meetings from January 2021 (group chose to suspend their membership in November 2019 of previous CCC) – Respond to enquiries and correspondence when applicable – Monthly Activity Updates
Lock the Gate Alliance	<ul style="list-style-type: none"> – Social Media postings on significant announcements – Respond to enquiries and correspondence when applicable

Knitting Nanas Against Gas	<ul style="list-style-type: none"> – Social Media postings on significant announcements – Respond to enquiries and correspondence when applicable
North West Protection Alliance	<ul style="list-style-type: none"> – Social Media postings on significant announcements – Respond to enquiries and correspondence when applicable
Local business and contractors	
Objective: <ul style="list-style-type: none"> – Build awareness and understanding of project objectives and benefits within the business community. – Inform and actively engage vendors and service providers to ensure accurate, timely and relevant information is available. – Provide procurement opportunities for local businesses and vendors. – Enable regional communities hosting Santos activities opportunities for direct economic benefits. 	
Stakeholder Group	Activities
Narrabri Chamber of Commerce	<ul style="list-style-type: none"> – Santos is a member of Narrabri and District Chamber of Commerce and a representative attends meetings and events – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers
Narrabri Industrial Network	<ul style="list-style-type: none"> – Santos is a member of Narrabri Industrial Network and a representative attends meetings and events – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers
Local businesses and vendors	Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers
Media	
Objective: <ul style="list-style-type: none"> – Use media channels to build awareness and understanding of project objectives and benefits within the community. – Inform the community to ensure accurate, timely and relevant information is available. – Provide technical information needed to understand the activities that we propose. – Enhance the level of project knowledge among community members. 	
Print and television Narrabri Courier Northern Daily Leader Gunnedah Times The Land newspaper Sydney Daily Telegraph ABC Landline	<ul style="list-style-type: none"> – Field tours on request – Activity notifications – Interviews on key issues or activities – Advertorials and/or media releases on significant events – Monthly Activity Update in Narrabri Courier and Wee Waa News, on the Project website, and emailed directly to subscribers
Social media Facebook Twitter Instagram Web	<ul style="list-style-type: none"> – Promotion of community activities and events – Links to Activity Updates in local papers and website – Industry news – Website updates with environmental approvals and current information – Narrabri Gas Project CCC minutes and presentations on website – Narrabri Gas Project Advisory Group/s minutes and presentation on website

3. Outcomes of Consultation

During the reporting period CSIRO led a survey under its Gas Industry Social and Environmental Research Alliance (GISERA). The study monitored changes in both community wellbeing and local attitudes to CSG development in the broader Narrabri Shire between 2017 and 2022.

There were four main findings from the 2022 survey:

1. Overall community wellbeing was robust and stable in the shire
2. Overall social acceptance of CSG development increased in the shire between 2017 – 2022
3. Both perceptions of community wellbeing and social licence factors differed between Narrabri and surrounds compared to the rest of the shire, both being more favourable around Narrabri
4. Residents' confidence in their knowledge about the local CSG industry improved, though more information and ongoing updates are needed

GISERA researchers will continue monitoring community wellbeing and attitudes to local CSG development in the future.

Santos engages in ongoing consultations with landowners, local and state governments, community groups, and other stakeholders relevant to PEL 238. These include:

- Contact with landholders with land access agreements and neighbouring landowners of the Leewood and Wilga Park Power Station facilities on a regular basis;
- Santos maintains regular contact with staff from Forestry Corporation of NSW, which manages the land on which much of its infrastructure and activities are located;
- Attending meetings and site inspections with state government representatives, including representatives of regulatory agencies, as well as regularly meeting with local government staff and elected representatives;
- Meetings of the NGP Community Consultative Committee (CCC), which is independently chaired by an appointee appointed by DPE and has representatives from Narrabri Shire Council, Country Women's Association of NSW, North West Local Land Services, Narrabri Local Aboriginal Land Council, NSW Farmers, Narrabri Chamber of Commerce, People for the Plains, as well as community members;
- Meetings of the Aboriginal Cultural Heritage Advisory Group; Biodiversity Advisory Group; Greenhouse Gas Emissions Advisory Group; and Water Technical Advisory Group that are independently chaired by a nominee of the DPE;
- Liaison with contractors and local businesses through participation in Narrabri Industrial Network meetings and Narrabri and Gunnedah Chambers of Commerce meetings;
- Liaison with emergency services personnel from NSW Police, Rural Fire Service, Hunter New England Health, Local Land Services, State Emergency Service, Transport for NSW, Environment Protection Authority, and the Resources Regulator through attendance at quarterly Local Emergency Management Committee meetings and scheduled teleconferences;
- A close working relationship with the Narrabri Local Aboriginal Land Council, partnership arrangements through our sponsorship and grants program, and participation in community activities when appropriate;

The development of the natural gas industry in PEL 238 and in NSW as a whole remains controversial among some local residents, those groups in opposition to natural gas development have opportunities to raise concerns directly with Santos or through formal channels such as Community Consultative Committee (CCC) and community information sessions. The number of local people participating in the activities of the group during the reporting period remained low.

As a result of their opposition to natural gas development in PEL 238 and more broadly throughout NSW, members of national environmental groups such as The Wilderness Society and national community action groups such as Lock the Gate Alliance, Liverpool Plains Action Group and Knitting Nanas Against Gas continue to be vocal. Locally, these groups have engaged in on-the-ground campaigning during the reporting period and remain active on social media.

The following table summarises the outcomes of the consultations conducted during the reporting period; the issues and opportunities identified during consultations with each stakeholder group; and the effectiveness of these consultations. Section 5 - Enquiries Received and Actions Taken contains a list of issues identified (by theme) and the actions taken.

Table 3: Outcomes of Consultation by Stakeholder Group

Local, State and Federal Government departments and elected representatives		
Key themes: <ul style="list-style-type: none"> – Narrabri Gas Project approval outcomes, progress and timing of project development – Groundwater modelling, monitoring and management – Produced water treatment and management strategy for by-product salts – Industry coexistence with agriculture and existing land uses – Local procurement and business opportunities – NSW Future of Gas Statement and outcomes – PEL renewal process 		
Outcomes	Activities	Effectiveness
<ul style="list-style-type: none"> – Kept government informed of activities and provided regular briefings to appropriate staff – Ensured relevant elected representatives and ministerial staff were given access to information on Santos activities and opportunities to provide feedback and identify issues – Build awareness and understanding of the objectives and benefits among departmental staff and elected representatives – Ensured that information and engagement relating to project activities was accurate, timely and relevant 	<ul style="list-style-type: none"> – Regular meetings have been held with Government agencies and elected representatives – Project briefings with representatives on the progress of the Narrabri Gas Project development as required – Several meetings with State agencies to inform technical components of the Project approval <p>Narrabri Shire Council:</p> <ul style="list-style-type: none"> – Monthly meetings with the General Manager – Monthly activity update emailed to subscribed Council staff and elected representatives – Specific briefings on matters of topical interest or new activities 	<ul style="list-style-type: none"> – Face-to-face meetings and briefings are effective in relation to regulatory functions undertaken by various agencies – On-site inspections and field tours are effective for project familiarisation and site specific assessments locally – Consistent feedback from State government staff visiting operational locations is that it is invaluable to them in understanding the activities being proposed within the regional and site context – There are mature relationships and established communication networks in place with Local Government and State Government agencies with a direct interest or regulatory role in project activities

<ul style="list-style-type: none"> – Ensured that communication was and remains two-way and that issues and concerns are identified early and addressed appropriately – Ensured that departments have the opportunity to advise Santos of concerns that are brought to their attention by the community – Provided information and access to technical experts to address issues raised – Implemented changes to activities to address issues raised where appropriate – Engaged with DPE and IPC staff members in relation to the EIS assessment – Ongoing liaison in addressing conditions of consent associated with Project approval 	<ul style="list-style-type: none"> – Technical briefings relating to potential gas supply to the proposed Narrabri Shire Inland Port <p>DPE:</p> <ul style="list-style-type: none"> – Ongoing liaison in relation to Project development and implementing conditions of consent including the appointment of Independent Chair for CCC and Advisory Groups – Regular officer level meetings associated with the preparation of management plans <p>Environment Protection Authority:</p> <ul style="list-style-type: none"> – Ongoing liaison in relation to the EPL and regulatory activities – Regular officer level meetings associated with the preparation of management plans <p>Resources Regulator:</p> <ul style="list-style-type: none"> – Ongoing liaison in relation to regulatory activities 	<ul style="list-style-type: none"> – The Narrabri Gas Project CCC is an effective forum for engagement between Government, Santos and the community.
Industry groups and regional organisations		
<p>Matters identified:</p> <ul style="list-style-type: none"> – Narrabri Gas Project approval outcomes, progress and timing of project development – Great Artesian Basin and protection of aquifers – Monitoring efforts and data – NSW Future of Gas Statement and outcomes – PEL renewal process – Narrabri Special Activation Precinct – Potential gas supply to the proposed Narrabri Shire Inland Port 		

Outcomes	Activity Level	Effectiveness
<ul style="list-style-type: none"> – Raised awareness of PEL 238 exploration and appraisal program and Narrabri Gas Project approval – Engaged with stakeholders on specific areas of interest – Responded to concerns regarding the management and mitigation of potential impacts – Provided information and access to technical experts to address issues raised – Implemented changes to activities to address issues raised where appropriate – Positive community response to NSW Government Special Activation Precinct and potential supply of gas to Inland Port 	<ul style="list-style-type: none"> – Information stall at AgQuip at Gunnedah – Attendance at Narrabri & Gunnedah Show in 2023 – Monthly Activity Updates were published in the Narrabri Courier and Wee Waa News and distributed to subscribers – A quarterly Community newsletter to stakeholders to keep community members informed on Santos activities – Regular updates were provided to key stakeholders on Project approval and implementation of conditions of consent 	<ul style="list-style-type: none"> – On-site inspections and field tours where possible have been effective for project officers understanding the regional and site context and to ask questions of technical experts – The Narrabri Gas Project CCC is an effective forum for engagement between Government, Santos and the community – Monthly Activity Updates distributed and read by industry group members, prompting follow up questions on occasion – Santos staff continue to be available face to face, telephone and email and participate in scheduled meetings with Local Emergency Management Committee and participate in corporate events such as the APPEA conference
Landholders (direct, activity area, regional context and Government)		
Matters identified: <ul style="list-style-type: none"> – Narrabri Gas Project progress and timing of project development – Interest in activities associated with the 2023 workover and well decommissioning program – Opportunities for negotiating land access agreements – Landholder interested in offering property areas for potential biodiversity offset programs – Produced water treatment and management strategies and opportunities to access treated produced water – Groundwater monitoring – Local procurement and business opportunities – Local employment opportunities – Narrabri Gas Project CCC representatives 		

Outcomes	Activities	Effectiveness
<ul style="list-style-type: none"> – Maintained relationships with landholders with whom we have access agreements and responded promptly to any concerns raised – Built relationships and fostered open and transparent dialogue with landholders in the PEL 238 area and answered questions on Santos activities – Provided updates on Santos activities to landholders within project area – Provided opportunities for agricultural industry representatives to ask questions and raise matters relating to CSG 	<ul style="list-style-type: none"> – Approximately 40 face-to-face meetings have been held with landholders in relation to the 2023 workover and P&A program, ecological surveys and ongoing routine operational activities. – Santos Land Access staff also have individual meetings with landholders with activities being undertaken on their property or those directly adjacent to current exploration and appraisal activities. – Government landholders have received monthly updates on Santos's activities – The Forestry Corporation of NSW, the largest landholder in the project area, receives regular updates on Santos activities and staff from both organisations retain good communication channels for operational matters. Formal meetings are held quarterly to discuss current and future work program activities – Landholders and agreements with Santos were invited to attend the Santos Festival of Rugby held in Narrabri in February in 2023 which provides informal opportunity to meet senior Santos staff and liaise with other landholders 	<ul style="list-style-type: none"> – Regular telephone, text, email and face to face meetings with landholders that have agreements or a strong interest in project activities is very effective as landholders develop a personal relationship with land access staff – Face to face meetings and briefings, where possible have been undertaken to keep landholders informed in relation to specific activities being undertaken – The Narrabri Gas Project CCC is an effective forum for engagement between Government, Santos and the community. – Monthly Activity Updates – Narrabri Courier newspaper and Wee Waa News are widely read locally and regarded as useful sources of information to landholders

Local Aboriginal communities and Aboriginal Land Council

Matters identified:

- Narrabri Gas Project approval outcomes, progress and timing of project development
- Indigenous business development and employment opportunities
- The protection of Aboriginal cultural heritage and the Aboriginal Cultural Heritage Management Plan
- Native Title negotiations
- Aboriginal Cultural Heritage Advisory Group
- NSW Future of Gas Statement and outcomes
- Narrabri Gas Project CCC representatives
- Santos Community Investment Program

Outcomes	Activities	Effectiveness
<ul style="list-style-type: none"> – Progressed Native Title negotiations with the Gomeroi. – Built awareness and understanding of the NGP for members of LALC – Assisted the local Aboriginal community to assess the potential benefits and impacts associated with the Project 	<ul style="list-style-type: none"> – The National Native Title Tribunal handed down its determination on Monday 19 December 2022, that proposed future acts, being the grants of Petroleum Production Lease Application Numbers 13, 14, 15 and 16 for the Narrabri Gas Project, may be done. On 13 January 2023, the Gomeroi People filed an appeal in the Federal Court of Australia in respect to this determination. This appeal hearing was set down for the 9 to 11 August 2023. – The Gomeroi applicant has met with Santos during the reporting period and negotiations with the applicant are ongoing. – The CEO of the Narrabri LALC is a member of the Narrabri Gas Project CCC – Board members of Narrabri and Wee Waa LALC are members of the Narrabri Gas Project 	<ul style="list-style-type: none"> – Face-to-face meetings and briefings are effective and well received in relation to specific activities being undertaken – The Narrabri Gas Project CCC is an effective forum for engagement between Government, Santos and the community with the Narrabri Local Aboriginal Land Council represented on the Committee. – Monthly Activity Updates published in the local newspaper and emailed to NLALC – The Narrabri Courier newspaper is widely read and regarded as a useful source of information – Posts to social media, particularly Facebook are effective for providing information on activities occurring in the local area

	<p>Aboriginal Cultural Heritage Advisory Group and Aboriginal Cultural Heritage Working Group for the consultation and implementation of the Aboriginal Cultural Heritage Management Plan</p> <ul style="list-style-type: none"> – Gomeroi Applicant Group representatives are members of the Narrabri Gas Project Aboriginal Cultural Heritage Advisory Group and Aboriginal Cultural Heritage Working Group for the consultation and implementation of the Aboriginal Cultural Heritage Management Plan – Santos has supported a number of community initiatives through the Community Investment Program including contribution to NLALC NAIDOC Ball. 	
Local community (including clubs and community groups)		
<p>Matters identified:</p> <ul style="list-style-type: none"> – Narrabri Gas Project approval outcomes, progress and timing of project development – PEL 238 exploration and appraisal program progress and timing – Groundwater modelling, monitoring and management – Produced water treatment and management strategies – Local procurement and business opportunities – Local employment opportunities – Santos Community Program funding 		
Outcomes	Activities	Effectiveness
<ul style="list-style-type: none"> – Built awareness and understanding of project objectives and benefits within the community 	<ul style="list-style-type: none"> – Community site tours usually undertaken – Statements and news stories published in local media and posted to social media about various aspects of our work provide information on 	<ul style="list-style-type: none"> – The shopfront in Narrabri is available to members of the public seeking information on project activities

<ul style="list-style-type: none"> – Provided accurate, timely and relevant information on activities Santos is undertaking, or proposing to undertake – Provided technical information that the community requested to understand activities occurring – Narrabri Gas Project CCC, a forum wherein community representatives can ask questions and raise matters relating to CSG industry performance – Provided multiple opportunities for the community and Santos to proactively discuss, identify and resolve issues – Positive community response to Project approval, announcement of Government commitment to future gas industry in NSW through the <i>Strategic Opportunities for Gas in Regional NSW</i> and <i>Future of Gas Statement</i> and announcement of Special Activation Precinct for Narrabri; Narrabri Shire Council Inland Port and potential for gas to be available for industry including potential for a fertiliser plant locally 	<p>current activities, community events and project milestones</p> <ul style="list-style-type: none"> – Activity updates are placed in the Narrabri Courier and Wee Waa News monthly – Santos exhibited at AgQuip, a major event in the rural calendar for many businesses and individuals operating in the pastoral and agricultural sector of New South Wales – Santos held an information stall at the Narrabri Show. – Monthly Activity Updates emailed to approximately 360 individuals and groups each month 	<ul style="list-style-type: none"> – Feedback on Community Site Tours when these can be hosted is positive – Santos' contribution as a sponsor and supporter of community initiatives helps to promote and maintain a knowledge of Santos' activities and reinforces that we are an active community participant including assisting in times of need – The Narrabri Gas Project CCC is an effective forum for engagement between Government, Santos and the community – Monthly Activity Updates published in the local newspapers are seen to be informative and satisfactory for those that have an indirect interest in project activities
Local business and contractors		
<p>Matters identified:</p> <ul style="list-style-type: none"> – Narrabri Gas Project approval outcomes, progress and timing of project development – training and skills development opportunities 		

<ul style="list-style-type: none"> – local procurement and business opportunities – local employment opportunities 		
Outcomes	Activities	Effectiveness
<ul style="list-style-type: none"> – Positive response to commitment to give preference to procurement outcomes that support local business and employment – Outlined requirements, processes and procedures required to potentially supply goods and services to Santos. – Positive response to Project approval, announcement of Government commitment to future gas industry in NSW through the <i>Strategic Opportunities for Gas in Regional NSW</i> and <i>Future of Gas Statement</i> and announcement of Special Activation Precinct for Narrabri for future business opportunities and economic benefits 	<ul style="list-style-type: none"> – Progressed relationships and arrangements in line with Santos' Local Industry and Indigenous Participation policy – Santos representatives have attended Narrabri Chamber of Commerce meetings and Gunnedah Chamber of Commerce meetings – Participation at meetings of the Narrabri Industrial Network – Monthly Activity Updates emailed to local contractors and vendors supplying to Santos or have registered to receive the update 	<ul style="list-style-type: none"> – Santos attendance at the Chamber of Commerce meetings are useful to provide suppliers and vendors with general information updates on the project and opportunity to seek more information on Santos' activities – Santos provided access to management and technical experts for local business and contractors requiring further information

Media

Matters identified:

- Narrabri Gas Project approval outcomes, progress and timing of project development
- NSW gas industry and market predictions
- Land use conflict and industry co-existence with agriculture
- PEL renewal process and timing with NSW Government

Outcomes	Activities	Effectiveness
<ul style="list-style-type: none"> – Provided journalists and other media representatives with technically accurate information on activities being undertaken to assist with accurate reporting – Responded to queries or issues raised about activities in the community 	<ul style="list-style-type: none"> – Statements and information have been routinely and regularly supplied to print media – Updates given to the local papers in relation to all important milestones for community information – Regular social media posts in relation to activities and community events and initiatives – Information updates, meeting minutes, presentations and community activities updated on Narrabri Gas Project website 	<ul style="list-style-type: none"> – The project continues to receive media coverage ranging from supportive and balanced reporting through to negative sentiment.

4. Proposed Future Consultation

The Community Consultation Plan will continue to guide the effective and timely implementation of consultation activities within PEL 238, in accordance with its objectives. The activities undertaken will be reviewed and adjusted regularly over the course of the project in order to reflect emerging stakeholders, issues, impacts, and benefits. In addition, stakeholder engagement initiatives will be adjusted to reflect the additional knowledge derived from consultation activities.

Our ongoing consultations with key stakeholders and the community will continue to build on the extensive work already delivered to ensure the community and key stakeholders are fully informed about current and proposed future activities. Santos is committed to:

- Developing and enhancing relationships with stakeholders, decision-makers, supporters, and opponents.
- Managing and mitigating conflict risk.
- Resolving issues identified by new stakeholder groups and addressing emerging community issues.
- Obtaining valuable local knowledge from stakeholders and the community.
- Engaging stakeholders and the broader community by providing timely, accurate and credible information and opportunities for interaction and feedback.
- Facilitating positive outcomes for Aboriginal cultural heritage management by consulting with relevant parties and involving key stakeholders in the decision-making process.

As a result, communication channels have been established that have proven highly effective during the reporting period for consultation.

Table 4: Proposed Future Consultation Activities

Consultation Activity	Frequency
NGP CCC	Independently chaired and will meet at least three times throughout the year.
NGP Advisory Groups	Independently chaired and will meet at least twice throughout the year.
NGP Aboriginal Cultural Heritage Working Group	Independently chaired and will meet at least twice throughout the year.
Face to face meetings	Regular face to face meetings will be held with key stakeholders relevant to their level of interest in activities.
Community Site Tours	Community Site Tours to operational sites will be advertised in the local newspaper. Site tours will be provided upon request from interested community groups and other stakeholders.
Website	The website will be maintained and updated with current information.
Factsheets	Factsheets will be reviewed and updated. New publications will be produced as required.
Activity Update Reports	Monthly activity updates will be prepared and emailed to key stakeholders and subscribers, including NGP CCC members to disseminate to members of their respective organisations.

	Updates will be available on the website and included in the local newspaper.
Media and Social Media Updates	Advertisements and media releases on key announcements will continue. Santos' Facebook, Instagram, LinkedIn and Twitter pages will provide information through social media channels.
Community shopfront	The Narrabri Community Shopfront will have dedicated project staff to answer questions during business hours with printed material, maps and information displays available.
Agricultural shows	Santos will attend local agricultural shows, AgQuip, and other relevant community events.
Community participation	Santos will continue to participate in relevant local groups and committees.

5. Complaints and enquiries

5.1 Enquiries received and complaints

Santos has implemented extensive consultation and engagement processes for its activities within PEL 238 and as a result, a large amount of interest is received regarding our activities and the natural gas industry as a whole.

All enquiries are answered promptly recorded in a Santos specific Stakeholder Relationship Management system. Factsheets, Frequently Asked Questions (FAQs) and information on our website and shopfront displays are updated regularly with information that is requested frequently by stakeholders. Whenever appropriate, significant matters and recurrent questions will be introduced as agenda items at the Narrabri Gas Project CCC.

A summary of the number of consultation events recorded during the reporting period is provided in Table 5, while Table 6 provides details of the type of enquiries received and the actions taken by theme and stakeholder.

Table 5: Consultation events recorded for reporting period.

Engagement	Number of Events	Communication method
Shopfront visitors	Approx. 200	Approximately 200 visitors (majority being local landholders and business representatives)
Website (page views)	47,116	www.narrabrigasproject.com.au

General enquiries	60	Received via phone (0267 925 035) and email (energy.nsw@santos.com) and Narrabri Shopfront
Employment enquiries	18	Received via phone (0267 925 035) and email (energy.nsw@santos.com) Community Team direct requests
Contract/supply enquiries	12	Received via phone (0267 925 035) and email (energy.nsw@santos.com) Community Team direct requests
Site tour enquiries	10	Received via phone (0267 925 035) and email (energy.nsw@santos.com) and Community Team direct requests
Land access enquiries	70	SRM records, phone (0267 925 035 + Land Access team) and email (energy.nsw@santos.com)
Positive feedback	10	Received via phone (0267 925 035) and email (energy.nsw@santos.com) and Narrabri Shopfront engagement
Negative feedback	5	Received via phone (0267 925 035) and email (energy.nsw@santos.com) and 1800 number
Activity Updates sent directly to stakeholders	12	Average monthly direct distribution 381
Consultation Database/s (number of entries)	Approx. 100	SRM Portal
Advertisements, Santos generated media articles, interviews, LTEs and published Activity Updates	Approx. 80	
Field visits and Site Tours	4	Total of 49 participants
Community events with staffed Santos display	12	Narrabri Show, Gunnedah Show, Narrabri Jobs and Trade Show, Gunnedah Job Expo, Wee Waa School expo, Santos Festival of Rugby, Narrabri Rugby League

		Sponsors Day, Narrabri and District Cricket Association, Narrabri Rugby League Mental Health Round, Rotary Science and Engineering Expo, AgQuip Gunnedah.
Narrabri Gas Project Community Consultation Committee Meetings: NGP CCC (State Significant Project CCC Guidelines)	4	Total of 36 attendees September 2022 November 2022 February 2023 May 2023
Advisory Group Meetings: Aboriginal Cultural Heritage Advisory Group Biodiversity Advisory Group Greenhouse Gas Emissions Advisory Group Water Technical Advisory Group	3 3 3 3	14 attendees 27 attendees 17 attendees 25 attendees
Meetings with Federal, State and Local Government representatives	>20	Regular briefings for key milestones Email / text / in person meetings as appropriate
Community Investment Program requests/enquiries (e.g., sponsorships, volunteer activities, loan of equipment)	35	>5,000 participants

Table 6: Enquiries Received and Action Taken

Theme	Topic	Summary	Stakeholder				Action Taken/Response
			Community	Government	Industry	Landholders	
Business and employment opportunities	Supporting local business	<p>What things are in place to support buying locally?</p> <p>Will Santos help business to be able to meet procurement requirements?</p>	■		■		<p>Santos has and continues to support the local community.</p> <p>Santos has a Local Industry and Indigenous Participation policy and became a signatory to the Business Council of Australia's Australian Supplier Payment Code for small businesses and gives preference to tenderers that maximise local content in both labour and materials.</p> <p>Monthly Activity Update distributed and published in local newspapers to inform the local community and business of current and future opportunities.</p>
Social Responsibility	Sponsorship	Will Santos support local clubs and groups?	■			■	<p>Santos will continue to work in partnership with the local community through sponsoring, supporting and participating in community events and activities where possible</p>

Theme	Topic	Summary	Stakeholder				Action Taken/Response
			Community	Government	Industry	Landholders	
Water	Aquifer contamination	Will Santos' drilling program pose a risk to local aquifers? What monitoring is in place for aquifers?	■			■	Wells will be drilled in accordance with the NSW Code of Practice on Well Integrity. Information provided on the assessment of groundwater, referred IPC conditions of consent; Santos water monitoring framework; EPA and DPE water monitoring initiatives
Project timing	Narrabri Gas Project development	When will Narrabri Gas Project commence?	■	■	■	■	Referred to information contained in Narrabri Gas Project approval and media announcements. Monthly Activity Update distributed and published in local newspapers to inform the local community of activities being undertaken.

5.2 Complaints received and action taken

Santos takes complaints received from members of the community very seriously and has a complaints management procedure for reporting, investigating, and resolving complaints. In this procedure, internal guidelines are outlined for the reporting and resolution of complaints. If appropriate, the case manager will refer the complaint to the appropriate regulatory authority and will work with the complainant in a timely manner to resolve the matter.

For the Dewhurst and Bibblewindi Gas Exploration Pilot Expansion Projects, the NSW Planning and Assessment Commission requires a complaints register, updated monthly and publicly accessible on the Narrabri Gas Project website. During the reporting period, there were no formal complaints received.

EPA is the lead regulator responsible for compliance and enforcement of all conditions of approval for onshore gas activities in NSW, excluding work health and safety issues. EPA is required by law to maintain several public registers that provide information about environmental protection measures and regulatory actions. The registers are available on the EPA website and there are no recorded actions relating to Santos during the reporting period.