

User Group Workshop *for the* NSW Environmental Data Portal

This information sheet describes what to expect – and how to prepare – for the User Group workshop for the NSW Environmental Data Portal.

What is the aim of the workshop?

Using the information you provide in workshops, we will create a number of ‘personas’ (or typical users) and map the journeys these personas will make when using the Environmental Data Portal.

Understanding how people will interact with the Portal will guide how we build it, including:

- what functionality it will have
- its design, and
- how we will prioritise the available data sets.

What is the format of the workshop?

The workshop will be in the form of a group discussion, up to two hours in duration. The Narrabri workshop will follow directly from the meeting of the consultative committee.

What happens after the first workshop?

During January 2016, we will come back to you to:

- review and refine our understanding of the feedback you gave us
- show you prototypes and screen design concepts to consider and critique
- categorise/rank the importance of each user need and each environmental dataset.

Will the User Group see the Portal in development?

Yes, you will have the opportunity to be hands-on in testing the Portal in development. This is where you will get to see what we have made of your feedback and ensure the Portal will work for you.

We anticipate testing will occur during April/May 2016. You should be able to do this remotely, from anywhere with an Internet connection.

Preparing for the workshop

To help you gather your thoughts ahead of the workshop, consider the following:

- What type of environmental information would you like to be able to access? (Think big – if you could have any type of information, what would it be?)
- How would you use that information?
- How would that information benefit you?
- What type of environmental information do you (or would you) provide to others, e.g. members, students, constituents, business partners?
- How would you like to see the information presented, e.g. in an interactive map, or mobile app?
- Do you currently face any roadblocks or frustrations in accessing information about the environment?
- How would you like to search for environmental information, for example by location, subject, date?

Who will be facilitating the workshops?

Workshops will be facilitated jointly by the Department of Finance, Services and Innovation, and the consultancy **Informed Solutions**, which have been engaged to build the Environmental Data Portal.



As part of the ‘Discovery’ phase of the build, Informed Solutions will also be completing an inventory of the data available from NSW Government agencies.

Informed Solutions (<http://www.informed.com/>) have extensive global experience across 50 countries in land and property systems and data, including environmental, surveying, contaminated land and remediation, data governance, large scale data hubs and portals.

More information

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